

ABSTRACT OF THE INVENTION

5 A system and method for producing a telephone conference record through a PBX system
is provided. The system includes the steps of detecting when the user has called a recorder port,
opening a call record and recording a telephone conversation with another party when the user is
connected to a recorder port, detecting when the user's telephone line is disconnected, and stop
recording and close the call record when the user's telephone line is disconnected. The recorder
port is one of a plurality of recorder ports associated with the PBX, and a user's call to a recorder
10 port may be connected with any of the plurality of recorder ports not recording at that time.
Alternatively, the user may be associated with a hunt group that is configured to only a distinct
subset of the plurality of recorder ports. The user may establish the telephone connection with
the other party either prior to calling the recorder port or after calling the recorder port.

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